

NCA-nw Learn To Ride Terms And Conditions 2021/22

Booking for an adult and registering children to participate in a Learn to ride training session, please read carefully:

Cancellations and arriving late for your timed slot:

Once your booking and payment has been made and it has been confirmed, we do not offer refunds. This is because we are required to pay a fee for our booking and payment system, in addition we lose your booking payment and may not be able to fill that time slot at short notice. There is also an administration element to making a refund. However, we do understand that circumstances can change and we will modify your booking to a different day or time to best suit you. We can also change the booking into a sibling/different name.

If you/your child is ill, please contact our office 01617966221 or mobile number to let us know you cannot attend.

Please call our mobile number if you are lost en route or are running late. (If you are running late, we may not be able to extend your time slot because other trainees will have been allocated the following hour)

On occasion, NCA-nw may need to reschedule a learn to ride session due to circumstances outside our control. This may include adverse weather conditions or Instructor illness. In this instance, we will re-arrange another session as soon as possible, when it is convenient for you.

General terms:

- Registering a child must be completed and agreed by the child's parent/carer.
- I understand that NCA-nw is not responsible for any injury or loss or damage to any person or property during the training unless this has been caused by an Instructor's deliberate or negligent act or omission.
- Personal belongings are brought to the training sessions at your own risk and the NCA-nw can accept no responsibility for damage to or loss of any personal belongings
- NCA will provide a bike and helmet free of charge, which will have been safety checked beforehand. You can bring your own along too, if it has two working brakes and has been checked by a qualified cycle mechanic.
- I agree that the Instructor(s) can adjust my cycle or my child's cycle, if necessary.
- I will be suitably dressed for cycling/My child will be suitably dressed for cycling.
- All learn to ride training takes place in a traffic-free space. The site has been risk assessed beforehand by qualified staff
- I agree that my child will conduct him/herself in an appropriate manner and follow the directions of the Instructor(s).
- I understand that having learnt to ride, it does not necessarily follow that my child/I am safe to ride a bicycle on road. To become proficient takes much more practice than lessons of this kind can provide.
- I understand that these terms and conditions must be accepted before my/my child's training session commences and that a training session cannot take place if these terms and conditions are not agreed to. This applies to any training organised by the NCA-nw.

Cycle Helmets:

- Persons under 18 years of age should wear an approved cycle helmet while undertaking the training.
- The NCA-nw strongly recommends that children wear a helmet and that it is fitted correctly.
- As an adult, it is your personal choice whether to wear a cycle helmet or not. We prefer that you do wear one during our supervised session.
- I am responsible for any injury that may occur to my child/myself as a consequence of wearing, or not wearing a helmet.
- If I do decide that my child/I will wear a cycle helmet it will conform to one of the following standards. BS6863, AS2063.86, ANSIZ90.4, SNELL B90 or B95.

One-To- One training:

You have booked a one to one coached session.

This format entails one Instructor coaching one trainee. Our Instructor will not train two children/riders at the same time. The session is aimed at providing individual training to one person, giving them full and undivided attention. There is a much higher success rate of learning to ride in one hour on a 1-2-1 basis, we have found this to be the best coaching method.

If you do want to book two siblings in at the same time, please contact our office to book: 01617966221